# IBLIOTHECA EDICA ANADIANA

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# BIBLIOTHECA MEDICA CANADIANA VOL 2, No 7 1981

Bbiliotheca Medica Canadiana est publié cinq fois par année par l'Association des Bibliothèques de la Santé du Canada. Les articles paraissant dans BMC expriment l'opinion de leurs auteurs ou de la rédaction et non pas celle de l'Association.

The Bibliotheca Medica Canadiana is published 5 times per year by the Canadian Health Libraries Association. Opinions expressed herein are those of contributors and the editors and not the CHLA.

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# AVERTISSEMENT AUX AUTEURS / INFORMATION FOR CONTRIBUTORS

The Bibliotheca Medica Canadiana is a vechicle for providing an increased communication among all health libraries and librarians in Canada, but has special commitment to reach and assist the smaller, isolated health library worker. Contributors should consult recent issues for examples of the types of material and general style sought by the publication. Queries to the editor are also welcome. Bibliographic references should conform to the format used in the Bulletin of the Medical Library Association, whenever possible. Submissions in English or French are welcome, preferably in both languages. Deadline for the next issue is: 19 June, 1981.

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Bibliotheca Medica Canadiana veut améliorer la communication entre toutes les bibliothèques canadiennes de la santé et les bibliothécaires eux-mêmes mais plus particulièrement rejoindre et aider ceux qui oeuvrent seuls dans les petites bibliothèques. La rédaction reçevra avec plaisir commentaires et opinions. A ceux qui voudraient participer à la rédaction, on suggère de suivre pour les références bibliographiques le format utilisé dans le Bulletin of the Medical Library Association. Les articles, en français ou en anglais sont les bienvenus, mais il serait préférable de les rédiger dans les deux langues. La date limite pour un envoi à paraître au prochain numéro est: 19 juin, 1981.

#### MOT DE LA REDACTION

Le temps du partage est venu. Toutes celles qui auront pu trouver les moyens de se rendre à Montréal se retrouveront dans les salons de l'Hôtel Parc-Régent pour écouter, apprendre et discuter afin de revenir réconfortées par l'échange et riches d'expréiences nouvelles à tenter.

Nous nous promettons de vous donner un compte-rendu aussi fidèle que possible des rencontres (ASTED - CHLA/ABSC - MLA) auxquelles nous auront participées afin que celles qui n'auront pu venir à Montréal puissent trouver dans BMC matière à partage.

Dans ce numéro, vous trouverez un index du contenu du volume deux de B.M.C. (au centre, sur papier vert). Au revers, en dernière page, se trouve une formule qui sert à transmettre vos nouvelles aux autres membres de l'Association par le truchement des pages de B.M.C. Faites—en une photocopie afin qu'elle soit prête à remplir lorsque vous aurez des nouvelles à nous communiquer.

Le prochain numéro sera le premier du volume trois. Que sera-t-il?

Vous avez la réponse. Nous sommes certaines que plusieurs sujets qui vous tiennent à coeur n'ont pas encore été abordés dans nos pages. Pourquoi ne pas décider tout de suite que vous allez combler cette lacune et nous en avertir ?

Nous attendons de vos nouvelles.

Au revoir, à Montréal !

Pienetto Duluc

PIERRETTE DUBUC

Arlene Greenberg
ARLENE GREENBERG

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FROM THE EDITORS

The time for sharing has come. For all those who have been able to

find the means to come to Montreal for the upcoming CHLA meeting, we will

be seeing each other in the Parc-Regent Hotel to listen, learn, discuss and

exchange ideas. We will come back refreshed from the exchange and rich from

our new experiences.

For those unable to come to the meeting, we hope to give you an account,

as near accurate as possible, of the events of ASTED, CHLA/ABSC, and MLA,

the 3 meetings to take place in Montreal in the last week of May and first week

of June, in the next issue of BMC.

In this issue, we have included the cumulative index to volume 2 (centre-

fold in green). The last page of this form is a CHLA/ABSC submission form for

RMC. We ask you to photocopy this form. When you have NEWS, please fill it

out and send it to us.

A this time, as we are about to start a new volume, we are putting out a

"call for papers". We believe that many topics which you may be interested in

have not yet been addressed to. Why not decide right away that you are going

to fill the gap and let us know about it? Our supply is running out. We

need more papers!

See you in Montreal.

PIERRETTE DUBUC

Arlene Greenberg
ARLENE GREENBERG

#### ANNUAL GENERAL MEETING

The CHIA Board of Directors will meet on Wednesday evening, May 26, beginning at 6 p.m. in the Salon Lemay, at the Hotel Parc-Regent. Annual reports from the Chapters will be tabled at the time, and discussion will be conducted on such topics as the Report of the Drafting Committee of the Fourth International Congress on Medical Librarianship held in Belgrade last September.

If any CHLA/ABSC members have a topic which they wish to present at the Annual General Meeting the next day, it should be presented to the Board of Directors before this meeting, so that it can be properly incorporated into the A.G.M. agenda and delt with adequately. Such notice should be sent to the Secretary of the Board: Sheila Swanson, Academy of Medicine, 288 Bloor St. West, Toronto, Ont. M5S 1V8. See you at the Parc-Regent in May!

#### ASSEMBLEE GENERALE ANNUELLE

Le Conseil d'administration de l'ABSC se réunira Mercredi soir, 26 mai prochain, à compter de 6 heures au Salon Lemay de l'Hôtel Parc-Régent. Les rapports annuels des différentes sections seront déposés à cette occasion La discussion portera sur divers sujets, mais en particulier sur le Rapport du Comité des résolutions du Quatrième congrès international de bibliothéconomie médicale qui eut lieu à Belgrade en septembre dernier.

Si l'un ou l'autre des membres de l'ABSC/CHLA veut présenter un sujet de discussion ou un projet lors de l'assemblée générale annuelle du lendemain, il est important que celui-ci soit soumis au Conseil d'administration auparavant afin d'être inséré à l'ordre du jour et revu adéquatement par les membres du conseil d'administration. Faites parvenir vos propositions à la secrétaire: Sheila Swanson, Academy of Medicine, 288 Bloor St. West, Toronto, Ont. M5S lV8. Au plaisir de vous revoir à l'Hôtel Parc-Régent au mois de mai!

# THE ULSTER WAY: A REGIONAL HEALTH CARE LIBRARY SERVICE

- WILLIAM D. LINTON

#### INTRODUCTION

Had I written this paper last July it would have been penned under a cloud of capital financial worry, now it is raining current money problems too.

Leaving such matters aside, the purpose of this paper is to explain how we in Northern Ireland have tackled the provision of a library and information service for workers in all grades and areas of the health care and personal social services fields throughout the province.

#### HISTORY

The Queen's University of Belfast is the only university in Northern Ireland with a medical and dental school. Para-medical courses are provided in six subject areas in the Northern Ireland Polytechnic and a degree course in nursing has recently been established in the New University of Ulster. Nurse training is in the hands of the Northern Ireland Council for Nurses and Midwives and is divided between eight group schools of nursing. Much of the training for social workers is vocational and takes place in the field. Since the majority of our medical practitioners and many hospital doctors are trained in Queen's it has always been natural for them to look to the Medical Library for information throughout their careers. In particular, since a separate medical library was established on the University campus at the Royal Victoria Hospital Belfast, 26 years ago, it has been official university policy to offer such services and to recoup some of the cost from the appropriate authorities. When the Northern Ireland Council for Postgraduate Medical Education was created the Nuffield Foundation funded a post (later taken over by the University) of Assistant Librarian. This was filled by David Crawford, now at McGill. It made possible the professional supervision of the Postgraduate Centre Libraries and provision centrally of an acquisitions and cataloguing facility. Liaison on Health administration librarianship was also established, in this case with the Northern Ireland Hospitals Authority and several District General Hospitals (from their free funds) established staff libraries which depended for professional input on the University Medical Library.

After a bout of local government re-organization resulting in the six countries of Northern Ireland being divided into five Education and Library Boards areas and four Health and Social Services areas (with different boundaries in some places) the regional health authority (Department of Health and Social Services (Northern Ireland)) called into being a Working Party on the provision of library and information services. This body had on its representatives of the various disciplines, together with the Medical Dean, the University Librarian and the Medical Librarian from the University and a representative of the Department of Education as well as headquarters DHSS staff. Their report was accepted by the Department of Health and Social Services and implemented in summer 1973 by the exchange of letters between the Permanent Secretary and the University Vice-Chancellor. The net result is the integrated service now in use which provides libraries in nursing schools,

<sup>-</sup>W.D. LINTON, LIBRARIAN, NORTHERN IRELAND HEALTH AND SOCIAL SERVICES LIBRARY, GUEEN'S UNIVERSITY MEDICAL LIBRARY, BELFAST,

social service training units, postgraduate medical centres and district hospitals, all supported by the enlarged central library and its staff.

#### CURRENT POSITION

Northern Ireland is a relatively sparsely populated area: approximately 1 million people with a population density of about 112 per sq km though with about two thirds of the population being in an urban environment and about half grouped round Belfast much of the province has a much lower density than these figures would at first indicate. Such is the shape of the province that no hospital is more than 75 miles (12 hours) by road from the Central Library. The decision to concentrate all professional staff at one point to give them subject areas with province-wide responsibility and a travel allowance, was, and is, both cost effective and beneficial to users and staff alike. The isolation of librarians in one-man jobs in remote hospitals is inevitable to some extent but I believe it should not become the norm where other solutions are feasible. We have four Assistant Librarians (Nursing, Social Services, Health Administration, and Postgraduate Medical Centres and District Hospitals) who are peripatetic. The seven other qualified librarians are more sedentary though I find I cover about 500 miles a month "on duty".

The greatest saving comes from the joint use of the stock and the greatest benefit to the University from the greatly increased size of the central book fund and of course access to the larger number of specialist staff than could be justified if we were only a faculty library. Central purchasing and cataloguing for the whole service has led to the mechanization of procedures and makes easier the provision of computer based microfilm catalogues which are distributed to the outlying libraries.

We have been using the large data bases held on central computers for several years and, with portable terminals, provide MEDLINE and other searches on demand anywhere in the province. We also have a programme of seminars for the staff of the outlying libraries, organised on our behalf by the University's Department of Library and Information Studies. The "branch librarians" are, to date, all ungalified and the seminars are vital in giving them basic training, in addition to opportunities to get to know one another socially. The Assistant Librarians undertake training of both library staff and users of the outlying libraries as part of their normal duties.

The scale of the operation is small. It is our deliberate policy to establish a basic library list in each discipline and to maintain collections at a steady size by replacing old editions with new editions as they appear. We add to this core stock as needed but ensure that the more esoteric materials are held only in the central collections. This applies in particular to non-book materials (16 mm ciné films, video tapes, tape slides, microforms, etc.) and also to journals. The least number of serial titles are held in the outlying libraries, only the largest nursing school and postgraduate centre libraries take as many as 30-40 titles. We distribute photocopies of contents pages and of articles, on request, and publish two monthly bibliographical bulletins, one to health administrators and the other to social workers. These are based on information supplied from DHSS London, supplemented by a local input.

Funding for the service comes from both the University and the DHSS (NI). In the year ending 31 March 1981 we will receive £35,000 from QUB and £168,000

from DHSS for the book fund. Salaries add about £200,000 and to this figure (12 staff are funded by QUB and 17 by DHSS). These figures are after deducting £10,000 from the original DHSS budget: a cut which was only announced on 4 November 1980.

The cloud I referred to in the first paragraph is that of the great non-event: it was agreed in 1973 that, by 1977, a new regional library building should be ready for occupation. To date only the site has been acquired and cleared and, as both University and Health Department are involved in funding it, and neither has any capital monies at present, the outlook is bleak. We probably have pressed more people, equipment and stock into our (1954) library than is permissible under several Acts of Parliament. It was designed to be run by two staff and now houses 27. We have two stores, both relatively full and no place for teaching or exhibitions.

However, we are giving a service which, pragmatically, seems to be successful in the Northern Ireland context. Certainly the way we do it is different to other regional health library systems in the United Kingdom, but then, in Ireland, what else would you expect?

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# CANADIAN LUNG ASSOCIATION... NEWS RELEASE ...

The Canadian Lung Association wishes to bring to the attention of readers of EMC the upcoming 100th anniversary of the discovery of the tubercle bacillus. This event will be commemorated in March of 1982. Canada, as a constituent member of the International Union Against Tuberculosis, has indicated intention of supporting the commemorative. Plans are now underway to determine how best this might be celebrated at the national, and the provincial levels.

A Special commemorative publication to appear in 1982 seems a medium destined to reach a wide audience. In the forthcoming months, the special project officer at the Association will be coordinating efforts with staff of the provincial lung associations to canvas historical documentation in their respective pronvicial archives, medical libraries, medical associations, etc. As much of this information is ephemeral, and not guaranteed to appear in the Union List of Manuscripts, librarians and archivists are urged to contact the project officer, Margaret Dunn, Canadian Lung Association, 75 Albert St., Suite 908, Ottawa, Ontario KIP 5E7; (613) 237-1208. Of interest are oral history tapes of medical practitioners or former sanatoria patients, scrapbooks of tuberculosis literature, clippings from newspapers, minutes of meetings, photographic documentation, etc. It would also be helpful if conditions of access to any collections were stated.

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# LA SECTION SANTE DE L'ASTED: ALWOURD'HUI ET DEMAIN

#### - MARYSE BOYER

Suite à l'historique de la Section santé de l'ASTED que vous a présenté Pierrette Galarneau dans un précédent article, permettez-moi de vous informer des principales activités entreprises par la Section depuis deux ans et des projets à venir.

Reprenons les objectifs principaux de la Section à savoir: la formation continue et la promotion des bibliothèques de la santé. Pour atteindre le premier objectif cité, la Section organise à deux reprises au cours d'une année des activités permettant l'information de ses membres sur différents thèmes. Les deux occasions en question sont d'abord une journée d'étude qui se tient généralement en mai, et enfin l'autre activité qui se déroule dans le cadre du congrès annuel de l'association.

Les thèmes les plus diversifiés sont proposés aux membres. Ainsi lors de la journée d'étude de 1979, la Section recevait M. Gleason Labbé, alors fonctionnaire à la Direction des standards budgétaires du Ministère des Affaires sociales. Ce dernier a présenté la position de son Ministère en ce qui a trait à l'unité de mesure considérée dans le Guide budgétaire des établissements de santé et de services sociaux. Les participants à la journée ont pu poser des questions à Monsieur Labbé et se sont par la suite regroupés ensemble pour discuter plus à fond de ce sujet. Nous y reviendrons d'ailleurs plus loin dans cet exposé. Lors du congrès de 1979, la Section recevait Monsieur Yvon Carrier alors Directeur des services hospitaliers à l'Hôpital St-Michel, qui nous a entretenu sur le "Vécu et le futur en administration de la santé". Après nous avoir présenté l'historique du mode de gestion préconisé dans les centres hospitaliers avant 1970, Monsieur Carrier nous a invité à adhérer à l'image du manager moderne à savoir une personne dynamique, à l'écoute des autres, capable de déterminer les objectifs de son service et d'en évaluer la performance. Suite à cet exposé, la Section a demandé à Monsieur Carrier d'écrire un article sur le rôže de la bibliothèque médicale vu par un administrateur. Toujours dans le but de mieux sensibiliser les administrateurs hospitaliers, des contacts ont été établis par l'entremise de Monsieur Carrier avec la FASSO (Fédération des administrateurs de santé et des services sociaux) afin que les membres de cette association réfléchissent eux aussi sur l'apport des bibliothèques médicales en milieu hospitalier. En 1980, la journée d'étude a permis aux participants d'acquérir des connaissances sur des thèmes d'intérêt et de discuter en tables rondes d'une réalité du milieu. En effet, la Section recevait en début de journée Madame Suzanne Gastaldy, Professeur agrégé à l'Ecole de Bibliothéconomie de l'Université de Montréal, qui a présenté un exposé sur les principes de l'élagage et du développement des collections. En seconde partie, l'assistance fut invitée à échanger sur les conséquences de l'existence des bibliothèques départementales d'hôpitaux. Lors du dernier congrès, la Section recevait M. J.-C.Laurin, chef du service de formation du personnel à l'Hôtel-Dieu de Montréal qui nous a démontré quel rôle joue et pourrait jouer la bibliothèque médicale dans la formation continue du personnel hospitalier.

Au niveau de l'information des membres de l'ASTED soulignons en plus la publication régulière de <u>Documentation et bibliothèques</u> et du bulletin des Nouvelles qui permet particulièrement aux <u>Sections</u> de renseigner les membres sur les activités en cours.

Parlons maintenant du deuxième objectif de la Section qui est la promotion des bibliothèques de la santé. Nous pouvons affirmer que la Section parvient à atteindre cet objectif de deux façons: d'abord en étudiant des dossiers spécifiques et en faisant les recommandations nécessaires aux autorités compétentes et deuxièmement en favorisant les échanges et la collaboration entre membres des diverses associations de bibliothèques et de bibliothécaires existentes. Revenons au premier volet à savoir l'étude de dossiers particuliers. Comme nous l'avons dit précédemment, la Section santé invitait en 1979 un fonctionnaire de la Direction des standards budgétaires du Ministère des Affaires sociales. En effet, le Ministère avait procédé à un changement de l'unité de mesure considérée dans le Guide budgétaire des établissements de santé et de services sociaux. L'ancienne unité soit la consultation-bibliothèque\* était retirée pour faire place à l'unité semaine-étudiant. \* Après avoir discuté avec Monsieur Labbé, les membres de la Section proposait la création d'un comité pour l'étude de l'unité de mesure. En effet, les membres considéraient que ni l'une ni l'autre de ces unités ne reflétaient vraiment et de fa con significative, le travail accomplit dans les bibliothèques du milieu hospitalier.

Curant l'étude de ce dossier par le comité de l'unité de mesure, le Ministère a cru bon de conserver la nouvelle unité de mesure semaine-étudiant tout en y ajoutant l'ancienne soit le nombre de consultation-bibliothèque, croyant ainsi accéder au désir de la Section. Le comité de l'unité de mesure pour sa part propose actuellement au Ministère une unité de mesure à deux volets soit le nombre d'individus formant la clientèle de la bibliothèque (usagers potentiels compris dans le personnel des différentes spécialités du centre hospitalier) et le nombre de semaines-étudiants. Ce dossier est toujours ouvert et la Section en suit l'évolution.

Comme nous le disions précédemment, la Section favorise la régionalisation et les échanges entre membres des diverses institutions et associations. Ainsi, des membres de la Section santé et de l'ABSC/CHIA se sont rencontrés à Montréal à deux reprises durant l'année dernière afin de discuter de la situation des bibliothèques médicales, des problèmes existants et des solutions envisageables. Suite à ces rencontres des échanges furent établis avec le C.S.S.R.M.M. (Conseil de la santé et des services sociaux de la région de Montréal métropolitain) afin de connaître dans quelle mesure cet organisme pourrait nous aider à maximiser l'utilisation des ressources disponibles dans la région de Montréal plus particulièrement.

Tiré du Guide budgétaire des établissements de santé et de services sociaux, 1980-1981. Quebec, Ministère des Affaires sociales, 1980. p.166.

<sup>\*</sup> consultation-bibliothèque: C'est le nombre de personnes ayant visité la bibliothèque pour consultation au cours d'une année.

<sup>\*</sup> semaine-étudiant: C'est le nombre de présence des étudiants en médecine (Internes et résidents), des semaines de présence des bacheliers en pharmacie, des étudiants du collégial et du secondaire qui viennent pour des stages, entre le 1 er avril et le 31 mars de l'exercice en question. L'établissement doit prévoir un formulaire ou un registre où l'on inscrit périodiquement le nombre de semaines-étudiants.

Quels sont les projets d'avenir de la Section? En plus de continuer de faciliter les échanges entre les professionnels de la documentation du secteur médical, la Section continuera d'organiser des activités en vue de favoriser la formation continue de ses membres.

Naturellement, la Section poursuivra les démarches entreprises sur différents sujets, entre autre l'unité de mesure.

Suite àl'assemblée générale du dernier congrès certains thèmes ont été suggérés pour étude à savoir la participation de la Section au congrès de la M.L.A. en juin 1981 à Montréal, l'accessibilité de l'information médicale aux personnes hospitalisées etc...

Sans nul doute que l'exécutif actuel de la Section aura suffisamment de "Pain sur la planche" pour remplir son mandat. Bien entendu, la participation et la disponibilité de tous les membres de la Section en assureront la réussite!

-Maryse Boyer, bibliothecaire, Direction des Soins infirmiers, Hopital Notre-Dame, Montreal.

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#### NOTES FOR MEDICAL CATALOGERS

Beginning in 1981, the publication frequency and mode of distribution of Notes for Medical Catalogers will change. Previously, this publication was prepared by the National Library of Medicine Cataloging Section and published on an annual basis by the Medical Library Association (MIA). In order to announce NIM cataloging policies and practice in a more timely publication, especially as they relate to the application of Anglo-American Cataloguing Rules, Second Edition, NIM will include the Notes as a separate, removable section of each quarterly issue of the National Library of Medicine Current Catalog. An annual cumulation of the contents of the quarterly issues will be made available as a separate publication from the National Technical Information Service (NTIS).

The first 1981 quarterly issue of Notes will include the section on "New Descriptors in 1981 MeSH", but for 1982 and later editions of MeSH, the section on new descriptors with scope notes will be published only in the Annotated Alphabetic MeSH, available from NTIS, and the NIM Technical Bulletin.

Subscription requests for Notes for Medical Catalogers should no longer be sent to the Medical Library Association. Individuals and/or institutions that wish to purchase Notes but do not subscribe to the NIM Current Catalog quarterlies may still obtain the annual cumulation through NTIS. Additional information on the availability of the annual Notes, including the address and price, will be announced in later issues of the NIM News and MIA News. Portions of back issues, nos. 9-19 which are still applicable to current cataloging practice may still be requested directly from NIM Cataloging Section, 8600 Rockville Pike, Bethesda, MD 20209.

#### ONE-MAN HOSPITAL LIBRARY - ANOTHER VIEW

#### - BARBARA E. HENWOOD

Having read and enjoyed the excellent article by Marilyn Mathews in an earlier issue of BMC, I would like to take her up on her invitation to share information about my own one-man library.

I work at the Health Sciences Centre in Winnipeg, the largest acute care facility within a radius of over a thousand kilometers. The HSC is a jelly-fish amalgamation of 5 relatively autonamous hospitals. The facility now covers four city blocks and employs some 5,000 staff. The teaching programmes in the hospital boast around 700 medical, nursing and paramedical students and an additional 500 physicians hold admitting privileges.

Library services are provided from three small libraries, each of which is staffed by a single library technician: the General Hospital Medical Library, Children's Hospital Library and the School of Nursing Library. Although there is virtually no administrative link among the three libraries, a high degree of cooperation has been reached among the library technicians. This cooperation ranges all the way from tea and sympathy to joint reference searches.

My Library, "the General", covers adult acute care with a collection of 700 volumes and 139 serial titles, plus a complement of the standard indexes and reference tools. The other staff libraries are similar in collection size. Some 80% of the HSC's book and periodical resources are spread throughout HSC departments, in individual's offices, at nursing stations and in informal department collections.

The General covers 108 square meters and can seat just over a dozen library users, with elbows. The Library's location is prime: at the center of the main floor of the hospital, immediately adjacent to the doctors' cloakroom and near Radiology, Emergency, Primary Health Care and the Bank of Montreal. The Library is presently quite heavily used by medical staff with lesser use made by nurses, technicians and staff educators. Books may be borrowed overnight and journals may be borrowed for photocopying or may be photocopied on site (at cost). A grant from a local research fund has made possible the purchase of a good collection of indexes and such tools as Current Contents.

When I came to the Library in 1969, with a newly-acquired library technician's certificate under my arm, I assumed, as I had been taught, that I should be prepared to defer to the professional librarian who would direct the library in which I would work. Then I discovered that I would be the librarian...

I was not at all prepared for the degree of autonomy that came with the General Hospital Library. Thanks to a two-week total immersion orientation programme offered by the University of Manitoba Medical Library, together with ongoing guidance ever since, I gradually became comfortable with the tasks before me. The Health librarians in the area who tolerated my constant questions in the first several months have taught by example the communication skills and grapevine strategies necessary to make progress in a health library. I also took advantage of inservice programmes on medical terminology, communication skills, management, etc. I have been lucky to have easy access to expertise and have tried in recent years to promote this type of communication for library workers in more remote areas.

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# CANADIAN HEALTH LIBRARIES ASSOCIATION ASSOCIATION DES BIBLIOTHEQUES DE LA SANTE DU CANADA

# CHLA/ABSC NEWSLETTER

# FORM FOR SUBMISSION OF COPY

Personne1	Appointments	Activities:				
Notable Li	ibrary News, N	ew Programs, /	Acquisitions,	Grants, Bu	ildings, Ser	vi

Article for future submissions:

Communication and networking also play a vital part in the provision of information from a "pit" (smaller than core) library like mine. Library users view local and interlibrary loans with awe when they first discover the services. Almost every request is answered from beyond the immediate collection. The resources of the University of Manitoba Medical Library are obtained through a pick-up and delivery service; the vehicle is a Barbara-powered shopping cart that plys the tunnels to the U of M several times each week. The question "Going shopping?" has been posed by so many would-be wags that I now have trouble replying civilly. Once in a long while, a spark of originality makes the trip worthwhile: one senior staffman peered into the cart full to the brim with bound volumes of one sort or another and commented: "Fine looking baby you have there".

Enough of tangents. When the U of M's medical collection fails, the resources of the Manitoba Health Libraries Association's member libraries come into play. The Serials Holdings of Member Libraries printouts usually fill the bill. Requests to member libraries in Winnipeg travel via telephone, requests outside the city are handled by mail. Delivery is usually the next working day via the mail or regular interhospital delivery services.

Only when the U of M and MHIA's resources are exhausted do I turn to the HSC's department collections. Although a union list by journal title has been produced and partial union catalogues do exist, arranging or obtaining access is in most cases chancey and time-consuming. Recent building programmes have meant the movement of many departments to temporary quarters; their "libraries" are often put into storage in unknown corners of the hospital. Maintenance of books and periodicals is often not seen as a priority to the departments; much material is lost and mislaid. This is not to say that all departments around file their journals as received. A few collections in the hospital have become invaluable sources of information for me and for library users. Very specialized media are housed where they can be used immediately by department staff and accessed by others through the department secretary. Not coincidentally, the department head is also willing to become an information resource—sort of a dial-an—expert.

Making the library's services known must be done carefully. Too little publicity and the staff may never even find out that the services exist. Too much and the library won't be able to handle the load, which tends to damage one's credibility. Informal talks to various user groups and posters and notices about specific services and tools have seemed to be the most effective. 'Wanted' posters for lost, stolen or strayed books have been particularly successful and take little time to prepare and distribute.

Unlike Marilyn Mathews, I try as often as possible to tempt staff members to come to the library to pick materials they wish to use. I usually find that within the request for a single item lurks a larger topic search which can be quickly and easily handled in one sitting with the requester present and participating. I have also found that the labs and wards are much too hectic to permit comfortable discussion of a particular question or general information needs.

The scrounging of services and materials on shoe-string, the constant reminder of limitations of funding, staff, and other resources can be wearing over the long and short term. My survival under such circ mstances has been made possible through two factors: the presence of the University of Manitoba Medical Library one block down the street and the occasional glimmers of support of an oft-promised redevelopment plan to create one large amalgamated health

health sciences library (in the sky).

I have worked in my library for ll years now, all the while subsisting on a combination of faith, stubborness, naivité and possessiveness. I have had the opportunity to try my wings at tasks library technicians seldom touch: budgeting, book selection, reference questions, planning, lobbying for increases in staff, etc. I still have ample chance, however, to glue in loan pockets, empty book bins, and reshelve books.

Readers may find this account either unbelieveable or very familiar. The fact remains that at least in Manitoba most health care facilities contain libraries similar to the General Hospital's. No matter how Goldbergesque the networks and functions look, they provide a level of service for needs that were previously unfilled. Information is shared and provided with gradual increases in speed and efficiency. Because there are no rear lines in a one-man library, the library staff is at the front constantly to hear the frustrations, complaints, and compliments that come from users. The little successes in such a situation can be truly gratifying.

April 1981 Update: Since the submission of this article in May 1980, major administrative changes have taken place at the Health Sciences Centre. With them has come realization of previously theoretical plans for the improvement and expansion of library services.

One important improvement is the administrative amalgamation of medical libraries within the Centre under the newly created position of Director of Library Services. Barbara Greniaus of the Montreal General Hospital has been appointed to the position and will start work at the HSC on May 1, 1981.

Through negotiations between the administrations of the Health Sciences Centre and the University of Manitoba, a firm alliance has been forged to encourage cooperative library planning throughout the health sciences campus. Prof. Audrey Kerr, Head of the University of Manitoba Medical Library has been named in an adjunct appointment to the Scientific Staff of the HSC.

Within the Health Sciences Centre myriad building programs, work is being done by the Vice President of Professional Programs to obtain commitment of prime space for library facilities and a high priority for their construction in the fairly near future.

For those interestain library services at the Health Sciences Centre, the winds of change are feeling very tropical.

<sup>-</sup> B.E. HENWOOD, MEDICAL LIBRARY, HEALTH SCIENCES LIBRARY, WINNIPEG, MAN.

# CHLA/ABSC PROJECT REVISED: CANADIAN HEALTH SCIENCE LIBRARIES AND LIBRARIANSHIP:

A GENERAL PERSPECTIVE AND NATIONAL ASPECTS

- M. DOREEN E. FRASER AND CONTRIBUTORS

There has been considerable discussion of this history project and its scope in relation to the announced publishing deadline. Originally, rough details of proposed chapter contents were presented and discussed at the Annual Meeting of CHIA/ABSC in Vancouver. At that time members agreed that the project should go ahead according to the agreement reached between the CHIA/ABSC President and Dr. Norman Horrocks, Director of the School of Library Service at Dalhousie University.

Dr. Horrocks is Editor of the School's Occasional Paper Series (ISSN 0318 7403), in which our jointly sponsored history of Canadian Health Science Libraries will be published. The Series has a Review Board, and has gained considerable attention and reputation around the globe. Many of its papers have been widely reviewed and frequently reprinted. There is global distribution through the School's Main Office, and an outlet established in Britain. Our publication could be Number 30 in the Series, but no number is ever assigned until the publication is assured. The deadline for completion of our project is currently June 1982.

#### CHLA/ABSC COMMITMENT

The manner in which the costs of this enterprise will be shared between the CHIA/ABSC and the School of Library Service is still under discussion. The School will be responsible for revised edit copy. It will produce, distribute and advertise the publication through its established channels. The CHIA/ABSC will also be able to advertise through its own channels. However, estimates of the running costs of gathering material and producing fair copy have not yet been completed; they should be limited to a package which the CHIA/ABSC is willing to undertake. Editorial duties will be shared in Halifax by Bonnie Baird, Editor for publications of Dalhousie's Medical School. Since she is assigned to the staff of the W.K. Kellogg Library under Ann Nevill, this is a double gift of time for which we shall all be most grateful. The price of the finished publication will cover production costs only; decisions still have to be made about royalties.

#### PROPOSED CONTENT

The scope of the material has been reduced to a more manageable framework in discussions with members of the CHIA/ABSC Advisory Committee appointed by the Board of Directors to oversee coordination of the project. The members of this Committee are Eileen Bradley, Audrey Kerr and Anna Leith, all long-standing co-workers of the author, and David Crawford, Chairman of the CHIA/ABSC Publications Committee. A joint decision has been made that only a national overview will be attempted at this time, which will result in a chronological development. This will reduce the publication to five chapters, and eliminate the provincial material which was to have been the responsibility of the CHIA/ABSC Chapters across the country. It will make it possible for one person to do the writing, with in-put from individuals where necessary.

In deciding the framework for the history, it seems best to begin with the 1959 cross-country study of medical libraries in Canada. All twelve medical librarians then appointed contributed information for the paper, which was given at the 1959 meeting of the Medical School Group at the Annual Meeting of the Medical Library Association in Tayonto. Whatever has happened since stems from that paper. The 1959-1979 period contains the greater part of significant actions of librarians in the Canadian health field, and of developments at the national level. CHLA/ABSC has taken a long time to evolve, since the first discussion of an association of our own in 1955.

#### BASIC PROCEDURES

For those who are asked to participate, a skeleton of the chapters will be provided, so that there will be a pattern to ensure cohesiveness and minimize editing. When biographies are necessary, a questionnaire will clarify the details needed for consistency. For simplicity's sake, specific information and/or citations should be forwarded on 3 x 5 slips. Citation patterns currently in use in the Bulletin of the Medical Library Association will be the standardizing format. Accuracy should be verified. According to the present schedule, work will begin in mid-March, and the finished product will be published in September 1982. The author's address is: 830 McLean Street, Apt. 24, Halifax, N.S. B3H 2T8. Three different phones will reach her: (902) 423-3075 (residence); (902) 424-2458 (Kellogg Library); (902) 424-3656 (School of Library Service).

There follows a brief outline of the chapters as they are now planned:

#### CANADIAN HEALTH SCIENCE LIBRARIES AND LIBRARIANSHIP

### A General Perspective and National Aspects

#### M. Doreen E. Fraser

Introduction

Chapter I Early Setting and Influences: Development

Introduction to cover period to 1959, the year
the paper was given at the MLA Toronto meeting.

Chapter II Challenge and Action: 1960-1964

Results following from the 1959 paper to the publication of the Simon Report.

Chapter III Response and Change: Aftermath of the Simon Report

1965-1974: Post-Simon Report and developments
thereafter, until the decision to form the CHLA/ABSC

Chapter IV Growth and Evolution and Stringencies

1975-1980: Establishment of the CHLA/ABSC and thereafter

Chapter V Librarians and Librarianship and Information Science Education: Continuing Education: Types

Appendices

Indexes

# FROM THE HEALTH SCIENCES RESOURCE CENTRE, CISTI

#### - BONITA STABLEFORD

#### ACCESS TO DATA ON CANADIAN RESEARCH

CISTI's Information Exchange Centre (IEC) is responsible for collecting and disseminating data for current university-based scientific research projects which receive funding from federal government granting agencies. This includes contracts awarded by Supply and Services Canada to Canadian university researchers working in a wide variety of subject fields. The research topics range from the arts and humanities to the social sciences to science, technology and the health sciences. Granting agencies which support health-related research and which report to the IEC include:

Agriculture Canada
Environment Canada
Health and Welfare - Family Planning
Health and Welfare - Health
Health and Welfare - Non-Medical Use of Drugs
Health and Welfare - Welfare
Medical Research Council
National Defence Canada
Natural Sciences and Engineering Research Council

This information is available in a published version and as a database on CAN/OLE. The Directory of Federally Supported Research in Universities is an annual publication in two volumes. Data included in the directory are research project title, investigators' names and organizational affiliation, granting agency, and funds awarded. The directory has listings by granting agency (both title and fiscal), investigators and a provincial breakdown. A computer-produced keyword-out-of-context (KWOC) subject index lists English and French terms appearing in research project titles. The 1979/80 edition of the Directory lists 10,000 on-going projects and is priced at \$50.00. The 1980/31 edition is in preparation and will be available in early fall 1981. Please include the publication number, NRC No. 18540 (1979/80), on your order and note that orders must be either prepaid or charged to an NRC deposit account.

Similar information about Canadian research projects is also available to CAN/OLE subscribers through the IEC (Directory of Federally Supported Research in Universities) database. The database covers approximately 86,000 research projects from the 1971/72 fiscal year to date. Updates are annual with about 10,000 new entries added each July. The research projects file can be searched by subject, in addition to investigator, organizational affiliation, funding agency, language and fiscal year for funding. CAN/OLE subscribers may search the file at a total cost of \$40.00 per connect hour and  $3\frac{1}{2}$  per reference printed offline. If you are interested in CAN/OLE access for this or any other CAN/OLE files, please contact Mr. Leo Grigaitis at (613) 993-3791.

You may request searches on the IEC database by contacting Mrs. Maureen Gabe in the Information Exchange Centre, CISTI, at (613) 993-1205 or CISTI's Reference Section at (613) 993-2013.

<sup>-</sup> B. STABLEFORD, HEAD, HEALTH SCIENCES RESOURCE CENTRE, CISTI.

#### NOUVELLES DU CENTRE BIBLIOGRAPHIQUE DES SCIENCES DE LA SANTE (ICIST)

#### - BONITA STABLEFORD

#### Accès aux données provenant des recherches effectuées au Canada

Le Centre d'échange de l'information (CEI) de l'ICIST est responsable de la collecte et de la dissémination des données provenant des travaux de recherche scientifique couramment effectués dans les universités et qui sont subventionnés par des proganos, es de fomance, ent di gpiverme, ent fédéral. Parmi ces travaux, on compte ceux accordés à contrat par Approvisionnements et Services Canada à des chercheurs universitaires oeuvrant dans de nombreux domaines, dont les arts et les humanités, les sciences sociales, les sciences pures et appliquées et les sciences de la santé. Parmi les organismes qui participent au financement de la recherche dans le domaine des sciences de la santé et qui font état au CEI des subventions accordées, on compte:

Agriculture Canada
Environnement Canada
Santé et Bien-être Canada - Planification familiale
Santé et Bien-être Canada - Santé
Santé et Bien-être Canada - Usage de drogues à des fins non-médicales
Santé et Bien-être Canada - Assistance sociale
Conseil médical du Canada
Défense nationale Canada
Conseil de recherches en sciences naturelles et en génie

Ces données sont disponibles sous forme publiée ou par l'entremise du service documentaire informatisé CAN/OLE. Le Répertoire de la recherche dans les universités subventionnée par le gouvernement fédéral est une publication en deux volumes qui paraît chaque année et qui contient le titre des travaux de recherche, le nom du (des) chercheur(s) et ses (leurs) affiliations, le nom de l'organisme de financement et le montant des subventions. Ces renseignements sont donnés par organismes de financement (titre de l'organisme et montant affecté), par chercheurs et par provinces. La liste est produite par ordinateur et contient un répertoire de mots clés pris hors contexte constitués d'expressions anglaises et françaises figurant dans le titre des divers travaux de recherche. L'édition de 1979/80 qui énumère 10,000 travaux en cours d'exécution se vend au prix de \$50.00. L'édition 1980/81 est présentement en cours de préparation et sera disponible au début de l'automne. Prière de préciser sur votre commande le numéro de la publication, qui est CNR n° 18540 (1979/80). La commande doit être réglée par paiement préalable ou être débitée à un compte en dépôt au CNR.

Des données semblables sur les travaux de recherche effectués au Canada sont aussi disponibles aux abonnés de CAN/OLE par l'entremise de la base de données du CEI (Répertoire de la recherche dans les universités subventionnée par le gouvernement fédéral), qui renferme le titre de quelque 86,000 travaux de recherche réalisés depuis l'année financière 1971/72 jusqu'à maintenant. On procède annuellement à des mises à jour et environ 10,000 nouvelles entrées sont ajoutées chaque qunée en juillet. La recherche documentaire peut se faire par sujet, par nom du (des) chercheur(s), par affiliation, par organisme de financement, par langue et par année financière de financement. Les abonnés de CAN/OLE peuvent utiliser ce service au coût de \$40.00 de l'heure d'utilisation réelle et de 3.5 ¢ par référence imprimée hors ligne. Toute personne intéressée à utiliser le service CAN/OLE pour le repérage de ce type de données ou pour faire des recherches

documentaires dans d'autres domaines est priée de communiquer avec M. Leo Grigaitis au (613) 993-3791.

Pour des demandes de recherche documentaire dans la base de données du CEI, prière d'entrer en communication avec M<sup>me</sup> Maureen Gabe du Centre d'échange de l'information de l'ICIST au (613) 993-1205, ou s'adresser à la Section de recherche bibliographique au (613) 993-2013.

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#### JOB OPENING

Applicants are invited for position of "Health Science Librarian" in a 400-bed acute referral hospital located in the interior of British Columbia.

Qualifications include degree in Library Science from accredited university plus a minumum of two years recent experience in a health science library.

POSITION AVAILABLE AFTER APRIL 1st, 1981.

SALARY NEGOTIABLE

Please forward resume to:

Director of Personnel Services Royal Inland Hospital 311 Columbia Street Kamloops, B.C. V2C 2T1.

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# BCHLA DOES A HOSPITAL LIBRARY SURVEY

The hospital library questionnaire was mailed in mid-May to 110 hospitals in the province. a total of 78 replies have been received, constituting a 71% return, anamazingly high percentage as surveys go. A number of points come across very strongly in the replies received: first, that staffing, or lack of it, joined with the service component, is the chief problem with hospital libraries. Second, that while most hospitals have book collections and support them financially, in many cases insufficient funds are spent on updating texts, and not all staff have equal access to them. Thirdly, that facilities are unsatisfactory in that they very often (in 69.2% of all cases) are aused for multiple purposes, not just as a library. Thus the collection is not always accessible when needed.

A brief is being prepared for submission to B.C. Hospital Programs which will outline results of the survey, compare the provincial situation to the Canadian Standards for Hospital Libraries, and make recommendations for consideration by the government. Members of the Hospital Library Committee are Sue Abzinger, Bill Fraser, Carolyn Hall and George Zizka.

from: "BCHLA NEWS, v. 3, no. 3, October 1980".

ATTENTION, LIBRARIANS FROM THE NIAGARA REGION...

In the last few months both a MEDLINE update and an ISI session on Scisearch and Science Citation Index have been held in the Library, at the Health Sciences Library, McMaster University. Librarians in the Niagara region who might be interested in future workshops held in Hamilton could write to the Library and ask to be put on a mailing list.

• • • • •

# PROFESSIONAL READING

A bibliography aimed specifically at staff of hospital libraries was recently published in <a href="Interface">Interface</a>, the newsletter of the Association of Specialized and Cooperative Library Agencies (a division of the A.L.A.). The bibliography contains 65 annotated items and relates to all aspects of hospital libraries, from planning to management. Pat Kolesar of RNASC (736-7331) is willing to lend her copy of Interface to anyone interested and Sue Abzinger (520-4255) also has a copy of the bibliography.

from: "BCHLA NEWS, v.3, no. 3, October 1980".

# MANITOBA HEALTH LIBRARIES ASSOCIATION'S CURRENT AWARENESS SERVICE

To keep members advised of new programs and recent articles in the health library field, MHLA established the Current Awareness Service in 1979. Packages of information are routed free of charge to interested members 6 times per membership year.

The packages have several components:

From the Journal Literature is a bibliography of current articles derived from Current Contents/Clinical Practice, Index Medicus and participants' suggestions. Articles range from the practical (how to set up a display) to the eclectic (Van Gogh's digitalis poisoning).

Selected Medical Reviews is a listing of clinical review articles designed as a current awareness service for practicing physicians by the Extension Service of the University of Manitoba.

Journal Location Guide is a list of 16 library journal titles typically covered in the packages and their locations within the local loan area. Sample titles are: EMC, Library Journal, Bulletin of the Medical Library Association and Manitoba Library Association Bulletin.

Photocopied Tables of Contents are obtained from participating libraries and through the University of Manitoba's routing program for branch libraries.

Journals C vered are those listed in the location guide.

The distribution list covers 21 names but the viewing audience is estimated at close to 30. Four copies of each package are prepared and mailed under covering routing lists. Each participant is encouraged to view the package and mail it to the next address on the list within 2 working days of receipt. The few delays which have been encountered were due to vacation or illness.

The location guide for library journals speeds the arrangement of resulting interlibrary or local loan requests for articles cited. Iocations for health related journals can be obtained from MHIA's Union List of Selected Serials. Participants have been very cooperative about not overloading any one source of requests.

The cost to MHIA for the provision of this service for the first 5 packages of the current year totals \$4.35. Each participant has seen 67 pages of information, an average of 14 pages per package.

Routing lists were designed to make maximum use of existing interlibrary and interdepartmental mailing systems. Mailing costs, when incurred, are borne by participants.

Reaction to the service and the information it provides has been very positive. For a minimum cost and preparation time, a service can be mounted which keeps isolated health library staff members in touch with current trends and techniques. Please contact us if interested.

<sup>-</sup>BARBARA HENWOOD, B.M.C. CORRESPONDANT, MANITOBA HEALTH LIBRARIES ASSOCIATION.

#### **PUBLICATIONS**

- The February 1981 edition of <u>Health Sciences Serials in Libraries in the Hamilton District Area</u> has been printed. Copies are available at \$15.00 each from: Linda Panton, coordinator, Hamilton-Wenthworth Health Library Network Health Sciences Library, McMaster University, 1200 Main St., W., Hamilton, Ontario, L8N 3Z5.
- ERRATUM: Ontario Medical Association's Booklists. Books and journals appearing in the above publications should not be ordered through the Ontario Medical Review's Book Bureau as stated on page i of the Basic List: to assist in the ordering process details of publishers are given at the back of each of the three lists.
- Diane THOMSON, director of Library Services at the Canadian Hospital Association, writes, in a letter to the editors: "The Canadian Institute of Child Health has published some materials which I feel are an asset to Health and Medical Libraries. I enclose the bibliographical information in the hopes that they will be listed in the Publications sections of the next issue of BMC"...
- \* CARE OF CHILDREN IN HEALTH CARE SETTINGS: A RESOURCE AND SELF-EVALUATION GUIDE, 1979, 57 pages. A comprehensive manual in question and answer format Covering many areas pertinent to assessing and improving the quality of care to children in hospitals with more than 20 paediatric beds. A useful tool for doctors, nurses, hospital administrators, board members and consumers.

  1SEN 002809-3. \$8.00

Orders should be sent to: Canadian Institute of Child Health, suite 803, 410 Laurier Avenue West, Ottawa, Ont. KlR 7T3. (\* Indicates publications also available in French.)

#### THE CANADIAN SCENE... PEOPLE ON THE MOVE

Health Sciences Centre in Winnipeg is pleased to announce that Barbara GRENIAUS has accepted the newly established position of Director of Library Services and will be starting on May 1,1981. She comes to Winnipeg from Montreal General Hospital where she has served as Chief Librarian since 1977.

Dallas BAGBY, Librarian at St. Boniface General Hospital in Winnipeg has been elected Chairman of the Health Care Libraries Section of the American Libraries Association. Her term of office runs from June 1981 to June 1982.

Professor Audrey KERR, Head of the University of Manitoba Medical Library, was recently named one of ninteen Outreach Award winners. Outreach Awards are presented annually by the University of Manitoba to those who have made major contributions to the community at large. Professor Kerr's contributions include: her recent adjunct appointment to the Scientific Staff of the Health Sciences Centre, her active role in the provision of information to the health community throughout Manitoba, chairmanship of the Association of Canadian Medical Colleges' Committee on Medical School Libaries and membership on the Executive Committee of the Advisory Board on Scientific and Technical Information.

Mary BOITE was appointed librarian on October 21, 1981 for the Registered Nurses' Association of Ontario, 33 Price Street, Ontario.

Linda PANTON, coordinator of the Hamilton-Wentworh Health Library Network has been appointed to the Hospital Library Standards and Practices Committee of the Medical Library Association for a 3-year term beginning 1981/82.

Merike KOGER is replacing Mary Anne TRAINOR as Acquisitions Librarian's at the Health Sciences Library, McMaster University until August: Mary Anne had a baby boy February 12!

# TEN COMMANDMENTS for LIBRARY USERS:

Roberta J. Gardner and Linda Zelevansky, Librarians at The Business Library, Dun & Bradstreet, Inc., New York, N.Y.

one of a series...one of a series...one of a series...

Thou shalt request all information in the beginning...thy librarian then needst not travail by undertaking multitudinous exoduses back and forth from reference material to answer thy questions in sequence.

# BUREAU DE DIRECTION DE L'ABSC/CHLA BOARD OF DIRECTORS

Mrs. Martha B. Stone (President) Information Sciences Division International Development Research Centre 60 Queen Street Ottawa, Ontario KIA OK9

Dr. Anitra Laycock (Vice-President) Health Services Library Halifax Infirmary 1335 Queen Street Halifax, Nova Scotia B3J 2H6

Mrs. M.A. Flower (Past-President) Nursing Library, McGill University 3506 University Street Montreal, P.Q. H3A 2A7

Mrs. Eve-Marie Lacroix Information Services Canada Institute for Scientific and Technical Information National Research Council Ottawa, Ontario KIA OS2

Ms. Sandra Duchow (Treasurer) Medical Library Royal Victoria Hospital 687 Pine Avenue West Montreal, P.Q. H3A 1Al

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Mr. Germain Chouinard Bibliotheque Medicale CHU-Universite de Sherbrooke Sherbrooke, P.Q. JlH 5N4

Mrs. Bonita Stableford Health Sciences Resource Centre Canada Institute for Scientific and Technical Information National Research Council Ottawa, Ontario KlA OS2

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Ms. Dorothy Fitzgerald Canadian Library of Family Medicine Health Sciences Library University of Western Ontario London, Ontario N6A 5Cl